Chase KYC response to HDFC

10 messages

Hasit Ruparel <hruparel@cypressindustries.com> Wed, Mar 17, 2021 at 1:43 AM
To: Tom Lonsdale <tlonsdale@cypressindustries.com>

HDFC bank has requested a swift KYC from Chase which looks like below, Chase has yet to respond to it. I am not sure how I can push this.

Sender Institution HDFCINBBXXX Expansion HDFC BANK LIMITED MUMBAI 400013 MUMBAI IN INDIA

Receiver Institution CHASUS33XXX Expansion JPMORGAN CHASE BANK, N.A. NEW YORK,NY 10017 NEW YORK,NY US UNITED STATES OF AMERICA

:20:050221I049904021
:21:1218200035ES
:75:KYC REQUIRED
REMINDER I
:79:PAYMENT INVESTIGATION TEAM.YOUR
REFERENCE IS 1218200035ES
REMITTER NAME:2331184040
THOMAS J LONSDALE
HEATHER LONSDALE
5909 MOUNTAIN VILLA DR
AUSTIN TX 78731-3755 US
AS PER REGULATORY GUIDELINES REQUESTING
BELOW
INFORMATION.
1.REGISTERED NAME OF THE REMITTER
2.REGISTRATION NUMBER (UNIQUE IDENTIFICATION
NUMBER ISSUED BY A COMPETENT AUTHORITY)
3.REGISTERED ADDRESS OF THE REMITTER
4.NAME OF THE REMITTER'S BANK
5.REMITTER'S BANK ACCOUNT NO.
6.PERIOD OF BANKING RELATIONSHIP WITH THE
REMITTER
7.ANY NEGATIVE REPORTS REGARDING
THE SAID CLIENT .
8.CONDUCT OF THE ACCOUNT

Best Regards,

Hasit Ruparel

Cell USA +1 918-994-2748
Cell India +91 9824053581
Office US +1 512-637-2568
Skype: hasit.ruparel

CYPRESS INDUSTRIES

www.cypressindustries.com

Cypress Industries
8027 Exchange Dr
Austin TX 78754

Tom Lonsdale <tlonsdale@cypressindustries.com> Wed, Mar 17, 2021 at 8:25 AM
To: Hasit Ruparel <hruparel@cypressindustries.com>, Chase Client Service in Houston or Rika Miller <pb.service2874@jpmorgan.com>

Hello Rika, I sent you an request last week about HFDC needing this below. Can you please advise?

Thank you for your help,

Tom Lonsdale
[Quoted text hidden]

Hasit Ruparel <hruparel@cypressindustries.com> Tue, Mar 23, 2021 at 6:03 PM
To: Tom Lonsdale <tlonsdale@cypressindustries.com>
Cc: Chase Client Service in Houston or Rika Miller <pb.service2874@jpmorgan.com>

Hello Rika,

Can you please advise if Chase have already responded to SWIFT KYC response to HDFC?

Thanks.
[Quoted text hidden]

Tom Lonsdale <tlonsdale@cypressindustries.com> Tue, Dec 6, 2022 at 7:47 AM
To: Hasit Ruparel <hruparel@cypressindustries.com>
Cc: Chase Client Service in Houston or Rika Miller <pb.service2874@jpmorgan.com>

Hello Chase Rep's,

India is needing a KYC for this wire as it is a Joint account and they just have a KYC for me. Is that possible for you to send to them? They sent an internal request to Chase from HDFC to you on the 30th of November this year.

Thank you,

Tom Lonsdale
CEO

CYPRESS INDUSTRIES

www.cypressindustries.com

8027 Exchange Drive
Austin, TX 78754

P 512-637-2540
D 512-637-2555
F 512-637-2541

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Tom Lonsdale <tlonsdale@cypressindustries.com> Tue, Dec 6, 2022 at 9:11 AM
To: Hasit Ruparel <hruparel@cypressindustries.com>
Cc: Chase Client Service in Houston or Rika Miller <pb.service2874@jpmorgan.com>

Chase, this is part of the info they sent directly to you...

4 of 55

RE: Chase KYC response to HDFC

External Inbox Cypress C

6

PB Service2874 Wed, Mar 24, 2021, 1:16 PM
Hello, We have responded with the requested information, today. Best regards, Gerald P. Smith | J.P. Morgan Private Bank | 1111 Fa…

Hasit Ruparel Tue, Nov 29, 8:06 AM (7 days ago)
Did you email Chase requesting KYC for Heather?

Hasit Ruparel 7:46 AM (1 hour ago)
to me

Please find below 1st swift was initiated on 21st Nov 2022 and reminder swift was sent on 30th Nov 2022 to JPMORGAN CHASE BANK seeking KYC of the remitter.

Sender InstitutionHDFCINBBXXXExpansionHDFC BANK LIMITED MUMBAI 400013 MUMBAI IN INDIA Receiver InstitutionCHASUS33XXXExpansionJPMORGAN CHASE BANK, N.A. NEW YORK,NY 10017 NEW YORK,NY US UNITED STATES OF AMERICA

:20:050221I049904021
:21:1218200035ES
:75:REMITTER KYC REQUIRED OF HEATHER
LONSDALE
:79:PAYMENT INVESTIGATION TEAM.YOUR

REFERENCE IS 1218200035ES
REMITTER NAME:2331184040
THOMAS J LONSDALE
HEATHER LONSDALE
5909 MOUNTAIN VILLA DR
AUSTIN TX 78731-3755 US

Tom Lonsdale
CEO

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P 512-637-2540
D 512-637-2555
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Hasit Ruparel <hruparel@cypressindustries.com> Tue, Dec 13, 2022 at 9:22 AM
To: Tom Lonsdale <tlonsdale@cypressindustries.com>
Cc: Chase Client Service in Houston or Rika Miller <pb.service2874@jpmorgan.com>

Hello Chase Team,

Can anyone please confirm if KYC for Heather Lonsdale is sent out?

Thank you.
[Quoted text hidden]

Tom Lonsdale <tlonsdale@cypressindustries.com> Tue, Dec 13, 2022 at 11:25 AM
To: Hasit Ruparel <hruparel@cypressindustries.com>
Cc: Chase Client Service in Houston or Rika Miller <pb.service2874@jpmorgan.com>

Hasit, I talked with a manager of this team yesterday and they are on it now and will get it resolved.

Tom Lonsdale
CEO

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Austin, TX 78754

P 512-637-2540
D 512-637-2555
F 512-637-2541

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Hasit Ruparel <hruparel@cypressindustries.com> Tue, Dec 13, 2022 at 11:41 AM
To: Tom Lonsdale <tlonsdale@cypressindustries.com>
Cc: Chase Client Service in Houston or Rika Miller <pb.service2874@jpmorgan.com>

Great, thanks for the update.
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Hasit Ruparel <hruparel@cypressindustries.com> Thu, Dec 29, 2022 at 4:59 AM
To: Tom Lonsdale <tlonsdale@cypressindustries.com>
Cc: Chase Client Service in Houston or Rika Miller <pb.service2874@jpmorgan.com>

KYC is received. Thank you very much.

Best Regards,
Hasit Ruparel

USA +1 918-994-2748
India +91 9824053581
Skype: hasit.ruparel



www.cypressindustries.com

Cypress Industries
8027 Exchange Dr
Austin TX 78754

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Tom Lonsdale <tlonsdale@cypressindustries.com> Thu, Dec 29, 2022 at 12:43 PM
To: Hasit Ruparel <hruparel@cypressindustries.com>
Cc: Chase Client Service in Houston or Rika Miller <pb.service2874@jpmorgan.com>

Great, thanks for the update.
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